

**CITIZENS PROPERTY INSURANCE CORPORATION**  
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TALLAHASSEE, FLORIDA 32309



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FOR IMMEDIATE RELEASE  
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### **Citizens to open EOCs along Space Coast to handle Matthew Claims**

TALLAHASSEE, FL – Citizens Property Insurance Corporation is opening two emergency operations centers (EOC) along the Space Coast to assist our policyholders recovering from Hurricane Matthew.

Beginning Tuesday at noon, Citizens representatives and claims handling specialists will be available at an EOC set up in the parking lot of the Searstown Mall in Titusville. A second site will open at noon Thursday outside the Walmart store located at 2700 Clearlake Road, in Cocoa.

EOCs provide in-person service to policyholders who may be cut off from their usual means of communication. EOC staff can answer questions and help policyholders report a catastrophe claim. They also can issue checks for additional living expenses, if this coverage is available under the policy.

#### **Emergency Operation Center Locations**

- Searstown Mall (In the parking lot outside of Sears)  
3550 S. Washington Avenue  
Titusville, FL 32780  
Hours: Tuesday, 12 noon to 7 p.m.  
Daily, 7 a.m. to 7 p.m.
- Walmart (parking lot)  
2700 Clearlake Road  
Cocoa, FL 32922  
Hours: Thursday, 12 noon to 7 p.m.  
Daily: TBD

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Chris Gardner, Chairman, Orange County • Gary Aubuchon, Lee County  
Bette Brown, Monroe County • Juan Cocuy, Palm Beach County • Don Glisson, Jr., St. Johns County  
Jim Henderson, Seminole County • James Holton, Pinellas County • Freddie Schinz, Okaloosa County  
Barry Gilway, President/CEO and Executive Director

To make an EOC visit more efficient, please bring the following information, if available. EOC volunteers may be able to assist in locating information if you do not have it available:

- Photo ID
- Policy information
- Current contact information
- Date of loss
- Description and photos of damage (if possible)

Additional EOC information is available on the Citizens website:

[www.citizensfla.com/emergency-operations-centers](http://www.citizensfla.com/emergency-operations-centers).

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In 2002, the Florida Legislature created Citizens Property Insurance Corporation (Citizens), a not-for-profit alternative insurer, whose public purpose is to provide insurance to, and serve the needs of, property owners who cannot find coverage in the private insurance market.

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